

Care and Cleaning

SICO[®] Surfaces Made of Laminate, Wood, Upholstery, Fiberglass, Quartz or Granite Composite

Laminate

Everyday cleaning of our products is as simple as a quick wipe with a damp sponge.

Routine Care & Maintenance

- To clean the surface, use a damp cloth or sponge and a mild soap or detergent. Rinse thoroughly with warm water and wipe dry.
- Difficult stains such as coffee or tea can be removed using a mild household cleaner/detergent and a soft bristled brush, repeating as necessary.
- If a stain persists, use a paste of baking soda and water and apply with a soft bristled brush. Light scrubbing for 10 to 20 strokes should remove most stains. Although baking soda is a low abrasive, excessive scrubbing or exerting too much force could damage the decorative surface, especially if it has a gloss finish.
- Stubborn stains that resist any of the above cleaning methods may require the use of undiluted household bleach or nail polish remover. Apply the bleach or nail polish remover to the stain and let stand no longer than two minutes. Rinse thoroughly with warm water and wipe dry. This step may be repeated if the stain appears to be going away and the color of the laminate has not been affected. **WARNING**: Prolonged exposure of the laminate surface to bleach will cause discoloration.
- Hot pans and heat-producing appliances (such as electric skillets), when set directly upon laminate surfaces, can mar the product's beauty. Always use a heat shield, hot pad or trivet.

A Few Notes of Caution

- Acidic or abrasive cleaners can damage laminate surfaces; do not use them.
- Drain cleaners containing lye will permanently damage any laminate surface. If you spill a drain cleaner, wipe it up immediately and rinse several times with water.
- Hair, textile and food dyes can cause permanent stains. If dye should happen to spill, wipe it up immediately with dish washing detergent or an all-purpose cleaner.
- Never place pots or dishes directly from the oven or burner on an unprotected laminate surface; such extreme heat can cause cracking or blistering.
- Do not work with oven cleaners on an unprotected surface. Wipe spills away promptly and rinse several times with water.
- Rust removers contain harsh chemicals which will quickly cause permanent damage. If a spill occurs, wipe off all residue immediately, wash thoroughly with soapy water and rinse several times.
- Steel wool and other abrasive pads will damage laminate. Don't use them for cleaning and don't store steel wool pads on your laminate surface; the metal can rust and leave stains.

10/25/22 122501 Rev A Page 1

Care and Cleaning of SICO® Surfaces, continued

• Toilet bowl cleaners contain harsh chemicals that can cause permanent damage. If spills occur, wipe up immediately, wash surface with soapy water and rinse several times.

Recommended Household Cleaners

- Windex®
- Glass Plus[®]
- Fantastik®

- Mr. Clean[®]
- Formula 409®
- Isopropyl Alcohol (Isopropanol)

When cleaning Laminate, DO NOT use products that contain the following ingredients:

Chemical Ingredient

- Hydrochloric Acid Muriatic Acid or Hydrogen Chloride
- Sulfuric Acid Oleic Acid, Oil of Vitriol or Oleum
- Hydrofluoric Acid Rust Remover
- Phosphoric Acid Rust Remover
- Sodium Hydroxide Caustic Soda, Caustic Lye, Soda Lye
- Pumice (abrasive)

Wood and Wood Veneer

All wood surfaces have been sealed with a conversion varnish.

Simple Precautions

- Don't put anything hot directly on surfaces. As a natural wood surface product, your table top is subject to damage from extreme temperature changes. Avoid hot pans directly on the top surface. Always place hot pans on a trivet, rack or other suitable cooling surface.
- Prevent damage during use. Protect tabletops with non-plastic mats or pads. Protect work surfaces when using items that could stain, imprint, or damage the wood such as ballpoint pens, crayons, markers, and glue.
- Avoid friction. Lift objects instead of dragging them across wood surfaces. Avoid rubbing on finishes, as even through normal use, the sheen of the finish can be damaged.

Standard Care Procedures

To prolong your wood furniture, please follow these care instructions:

- Dust regularly. Use a soft, clean, slightly damp white cotton cloth for dusting. Use a dry cotton cloth to remove any moisture from the surface. When cleaning tops, be sure to carefully remove all moisture from the grooves to prevent possible damage to the finish.
- Clean. Use a soft white cloth that has been dampened with a solution of mild soap and water. Wipe the surface again with a soft cloth dampened only with water to remove all soap residue. Use a dry cotton cloth to completely remove all moisture.

^{*}Prolonged exposure to bleach will cause discoloration.

Care and Cleaning of SICO® Surfaces, continued

- Minor Touch-Ups and Repair. Minor damage to wood surfaces can be repaired with the right materials and attention to detail. Although some repairs are simple, please do not hesitate to contact a professional for even minor repairs.
- Scratches and Nicks. When a minor scratch or nick exposes the natural wood underneath, you can use a touch-up marker such as Minwax® Wood Finish Stain Marker to color in the area so that it is less noticeable.
 - Note: These are suggested methods. Your results may vary. Always test your remedy on an inconspicuous area to make sure it does not damage the finish.

Upholstery and Fiberglass

To clean the surface, use mild warm soapy water and wipe with a damp non-abrasive cloth/sponge.

Quartz

To clean your quartz table top and protect its polished finish, we recommend you use a mild cleaner, such as Formula 409®, Fantastik®, Lysol® or Windex®. In the case of stubborn stains, soak the area for up to 10 minutes with one of the above cleaners and vigorously wipe away with a non-abrasive Scotch-Brite™ pad.

Caution: The following will harm you top surface: Drano[®], Liquid Plumbr[®], common oven cleaners and floor strippers. Do not use these or any other similarly harsh chemicals on your top surface.

Stain Resistance

Quartz surfaces are very stain resistant. However, it is recommended avoiding high pH cleaning products as they can damage the sheen of the surface. If your surface happens to be exposed to any potentially damaging products, rinse with water immediately to mitigate the effects of any strong chemical or solvent.

Scratch Resistance

Quartz surfaces are more durable than most surfaces available today. These surfaces are very resistant to cracks, scratches, impact and stains. But they are not scratch-proof so take care when using sharp objects near the top. Like any surface, excessive pressure on the surface with a sharp object can damage it. Cutting boards are always recommended when preparing food.

Heat Resistance

Trivets and hot pads are your quartz top's best friend. Though the material is heat- and scorch-resistant, the resin used in manufacturing quartz countertops is a plastic and therefore prone to melting in heat above 300 degrees Fahrenheit and 148 Celsius. A sudden change in temperature or prolonged exposure to heat from a pan left on the tabletop may even cause the quartz to crack. To be safe, always use a trivet or hot pad.

Granite Composite

Granite composite tops are nonporous, which means they will not absorb colors or odors.

Everyday Cleaning

Simply wipe over with a damp cloth using a mild dish washing detergent. Mild household cleaners such as Windex®, Green Works®, or Formula 409® are acceptable. After cleaning, wipe completely dry to avoid streaks. Do

Care and Cleaning of SICO® Surfaces, continued

not use scourers, steel wool products, lemon cleaners, bleach, oven cleaners or abrasive pads or powders.

Stain Resistance

Your product is stain-resistant to most common household food and liquid products; however, spillages, especially wines and acidic substances (e.g., vinegar) should be wiped clean as soon as possible, especially on light colors. It is not recommended to leave food and liquid spills overnight. Chemicals such as solvents, acetone, acid or alkaline products can cause damage.

Scratch Resistance

Your product is scratch-resistant but as with any high-shine surface, care should be taken. We recommend use of a chopping board.

Heat Resistance

Your product is heat-resistant and hot pans can be placed directly onto the surface for a short period of time; however, extreme heat may cause damage. **We recommend use of a hot pad or trivet**. Exposure to open flame may also cause damage and care should be exercised if spillage should occur with hot fat or oils, which should be removed as soon as possible.

- Windex®, Fantastik® and Drano® are registered trademarks of S.C. Johnson & Son.
- Glass Plus® is a registered trademark of the Reckitt Benckiser Group.
- Mr. Clean® and Lysol® are registered trademarks of Procter & Gamble.
- Formula 409®, Green Works® and Liquid Plumr® are registered trademarks of the Clorox Company.
- Minwax[®] is a registered trademark of the Minwax Company.
- Scotch-Brite[™] is a registered trademark of 3M.

Please have the serial number of the product when contacting customer service to receive assistance for:

- Selecting replacement parts/decals
- Repairing the product
- Adjusting and operating the product
- Obtaining online assistance



SICO Incorporated - Global Headquarters

SICO America Inc.

1 800 328 6138 sales@sicoinc.com

SICO Asia PTE LTD (65) 6500 0800

(65) 6500 0800 sales@sicoasia.com

SICO Europe Limited +44(0) 1303 234 000 sales@sico-europe.com

SICO Japan Inc. +81(3) 3288 0145 info@sico-japan.com

SICO Middle East DMCC (971) 4 422 8259

sales@sico-me.com

SICO South Pacific Limited +61(2) 4336 1333 sales@sicosp.com.au

www.sicoinc.com