



SICO® Limited Lifetime Warranty - Tables

The SICO® Limited Lifetime Warranty is our statement of confidence to you, our customer, that your investment in a SICO® Table comes with our guarantee of performance. SICO America Inc. ("SICO®") is proud to offer a Limited Lifetime Warranty, as defined and limited below, on the following SICO® tables. This warranty is valid from the date of delivery to the original purchaser, whether purchased directly from SICO® or from an authorized SICO® dealer. SICO® MAKES NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND MAKES NO EXPRESS OR IMPLIED WARRANTIES BEYOND THE WARRANTIES EXPRESSED HERE. This warranty covers the following products shipped after April 18, 2016.

PRODUCTS ⁽¹⁾

- TC-65 Table Product Line ⁽²⁾
- Communicator Table⁽²⁾
- 3-in-1 convertible
- Pacer II⁽⁴⁾
- MultiApp IIS Product Line⁽⁴⁾
- Room Service Table
- Original Catering Tables
- Mosaic™ Buffet System
- Ellip-Table ⁽³⁾
- Conference Table⁽³⁾
- LB Table Line⁽³⁾
- Round, X-Base Metal Table Frames
- Table Tops with Armor-Edge for Round, X-Base Metal Table Frames
- Graduate Table⁽²⁾
- BY-65 Table Product Line⁽²⁾
- 2800 ConverTable
- Pacer
- MultiApp⁽⁴⁾
- Sophisticate⁽⁴⁾
- Socializer⁽⁵⁾
- Cadet Table⁽³⁾
- Linenless FLT
- FLEXTABLE™ Meeting Room Table
- Alliance Collaboration Community Table
- Harbor Springs Community Table
- A-Frame Community Table
- X-Frame Community Table

- (1) Tables are intended for indoor use
- (2) Uses Mechanical Strut Lift Assist
- (3) Uses Torsion Bar Lift Assist
- (4) Uses Pneumatic Damper
- (5) Uses Gas Strut Lift Assist and/or Damper

LIFETIME COVERAGE

- All tables will be free from defects in material and workmanship
- All welds are covered.
- The mechanical struts used on the mobile folding attached seating tables are covered.

EXCEPTIONS TO THE LIMITED LIFETIME WARRANTY

ABS Plastic Stools and Accent Guards have a prorated performance warranty.

ABS Plastic Stools & Accent Guards (Applicable to the current stool colors)

0 to 10 Years – 100% replacement at no charge including freight, installation not included

10 to 15 Years – 50% prorated discount from current pricing, freight and installation not included

Warranty – 10 Years (Installation not included)

- Torsion bar lift assist
- Unit-to-Unit Connector on the 3-in-1 ConverTable
- Pneumatic dampers
- Gas spring lift assist and/or dampers

Warranty – 3 Year (Installation not included)

- Casters

Warranty – 1 Year (Installation not included)

- Table tops & fascia with edge-banding and plywood other than Armor-Edge

Natural Stone Composite & Glass Tops/Shelves

- ARE NOT covered by a performance warranty

WARRANTY DOES NOT APPLY TO PRODUCT FAILURE OR LOSS RESULTING FROM:

- Normal wear and tear
- Failure to apply, install or maintain products according to published SICO® instructions and guidelines
- Abuse, misuse, or accident
- Alteration or modification of the product
- The substitution of any unauthorized non-SICO® components for use in the place of SICO® components on any of the products
- Damage due to shipment
- Color-fastness or matching colors of ABS plastic stools, ABS Accent Guards, Armor-Edge® or other materials that naturally exhibit inherent color variations
- Damage caused by cleaning chemicals
- Rust or corrosion caused by not completely drying the product after cleaning or exposure to moisture
- Dye transfers caused by external contaminants (including clothing and accessory dyes such as those used on denim jeans) may migrate to lighter colors. This phenomenon is increased by humidity and temperature and is irreversible.

WARRANTY REMEDIES

Pursuant to this warranty, if a product fails under ordinary use as a result of a defect in materials or workmanship, SICO® will repair or at SICO®'s option, replace the affected product at no charge.

- A product "defect" means an inadequacy in the material or workmanship of the product that existed at the time when you received the product from a SICO® or a SICO® authorized dealer.
- An "ordinary use" means use of the product (i) in conformance with all applicable local, state, or federal laws, codes and regulations and (ii) in accordance with SICO® recommendations and/or instructions in the materials and documentation accompanying the product.

All repairs and returns must be approved, in writing, by SICO® before action is taken. The product serial number will be required to process and authorize any warranty claim. All claims are to be reported to:

SICO America Inc.
Customer Care Department
1-800-424-0796
support@sicoinc.com

Address:
7525 Cahill Road
Minneapolis, Minnesota 55439

Repair or replacement in accordance with the foregoing procedure is the buyer's sole and exclusive remedy, whether buyer's claim arises under contract, tort or otherwise. SICO® shall not be liable for any consequential damages. SICO's liability is limited to the purchase price.